

## Stroke Review Pre Consultation Business Case

# Appendix B

Stakeholder engagement log

## 1. Summary of patient and public engagement events attended by the programme during the pre-consultation period

This document summarises the patient and public engagement up until 22<sup>nd</sup> January 2018.

Please note that councillors for all borough councils were open invitees to all the engagement events throughout Kent and Medway.

28/09/15 – 02/11/15	Stroke survey <ul style="list-style-type: none"> <li>Advertised through CCG networks and websites, press releases. Hard copies also offered.</li> </ul>
7/7/15	Stroke listening event, Canterbury Participants asked what they wanted from a stroke service <ul style="list-style-type: none"> <li>Key themes: The most important thing when a stroke or TIA first happens is a fast ambulance response, receiving a quick diagnosis and treatment. The most important things relating to the hospital stay are: specialist care and being treated with respect and dignity</li> </ul>
7/7/15	Stroke listening event, Gravesend Participants asked what they wanted from a stroke service <ul style="list-style-type: none"> <li>Concerned about the poor ratings of stroke care in Kent and Medway</li> <li>Agreed specialist stroke centre is the way to go, although doesn't want to travel too far</li> <li>No apparent recruiting and want to know what is being done about this (concerns regarding the staff shortage)</li> <li>Want enough equipment and confidence in specialist care</li> <li>Concern over lack of support and rehab after stroke</li> <li>Questions why thrombolysis was stopped in ambulances</li> </ul>
9/7/15	Stroke listening event, Tonbridge Participants asked what they wanted from a stroke service <ul style="list-style-type: none"> <li>Concerns over lack of workforce and trouble recruiting</li> <li>No impact on quality</li> <li>Concern over travel times if the number of stroke units are decreased</li> </ul>
15/7/15	Stroke listening event, Thanet Participants were asked what they wanted from a stroke service

	<ul style="list-style-type: none"> <li>• Speed of treatment is crucial</li> <li>• Should measure time to treatment from the moment you have a stroke</li> <li>• Participants prioritised having brain scan and diagnostics and best timescales as possible</li> <li>• Comments over travel times and time taken to get to a hospital.</li> <li>• Expressed stroke services shouldn't be taken away from Margate</li> <li>• Important to have speech and language therapists</li> <li>• Important to think about partnering with agencies</li> <li>• Concerns also raised about future funding</li> <li>• Local access and after care were deemed as important factors to consider</li> </ul>
16/7/15	<p>Stroke listening event, Maidstone</p> <p>Participants asked what they wanted from a stroke service</p> <ul style="list-style-type: none"> <li>• Patients believe TIA figures should be included in the numbers shown at each hospital</li> <li>• Suspected stroke patients shouldn't be taken via A&amp;E</li> <li>• Travel times are important</li> <li>• GPs need better awareness</li> <li>• Greater public awareness</li> <li>• Improvement needed in recognising TIA, providing information</li> <li>• Education is important</li> <li>• Not enough physio and that the physio service should always be free</li> <li>• Longer term plan is really important as well as early education</li> </ul>
21/7/15	<p>Stroke listening event, Dover</p> <p>Participants were asked what they wanted from a stroke service</p> <ul style="list-style-type: none"> <li>• Speech and language therapy is important</li> <li>• Participants highlighted they wanted: a central geography, fit for purpose buildings, publicise the model (when available) and educate the public on why change is required, ensure there is the correct staff in place</li> </ul>
23/7/15	<p>Stroke listening event, Ashford</p> <p>Participants were asked what they wanted from a stroke service</p> <ul style="list-style-type: none"> <li>• 24/7 care</li> <li>• Inpatient care through a specialist unit</li> </ul>

	<ul style="list-style-type: none"> <li>• Education</li> <li>• Networked service</li> <li>• Rural areas and access is important</li> <li>• Greater awareness for TIA</li> </ul>
30/7/15	<p>Stroke listening event, Sheerness</p> <p>Participants were asked what they wanted from a stroke service</p> <ul style="list-style-type: none"> <li>• Greater access to information and closer engagement with specialist organisations such as The Stroke Association</li> <li>• Agreed case for change is needed</li> <li>• Rehab and lack of communication between physicians/OTs/Speech and language</li> <li>• Concern over workforce and lack of staff</li> <li>• 24/7 care is important</li> <li>• Mental Health support following stroke to help deal with depression</li> </ul>
July 2015	<p>Stroke listening event, Sittingbourne</p> <p>Participants were asked what they wanted from a stroke service</p> <ul style="list-style-type: none"> <li>• 600 patients per unit suggest CCGs need to collaborate</li> <li>• Staffing levels need to be improved</li> <li>• Publicise TIA symptoms too</li> <li>• Would want a specialist stroke ward</li> <li>• Participants thought review would include after care, not just the first 72hrs</li> <li>• Need to have bed availability on the stroke ward and the correct staffing levels</li> <li>• Information for carers</li> </ul>
15/9/15	Stroke Association focus group, Dover
17/9/15	Stroke Association focus group, Ashford
17/9/15	Stroke Association focus group, Medway
17/9/15	Stroke Association focus group, New Romney
21/9/15	Stroke Association focus group, Margate
28/9/15	Stroke Association focus group, Folkestone
28/9/15	Stroke Association focus group, Canterbury
28/9/15	Stroke Association focus group, Maidstone

2/10/15	Stroke Association focus group, Tunbridge Wells
6/10/15	Stroke Association focus group, Tovil
30/10/15	Stroke Association focus group, Tunbridge Wells
19/11/15 20/11/15	<p>Kent and Medway stroke deliberative event</p> <p>Two panels with programme members on</p> <ul style="list-style-type: none"> <li>• Three priority value statements were identified in the first two panels:</li> <li>• Around the clock services: access to all stroke-related services 24/7</li> <li>• Quality of care: safe, high quality care for all patients</li> <li>• Workforce: dedicated 24/7 specialist teams</li> </ul> <p>All panels supported the case for change, recognised standards were not being met, understood the pressures regarding recruitment, recognised the benefits of travelling a little further, emphasised the importance of supporting families and carers and educating. More information was also requested to assure people the review was not financially driven</p>
1/12/15	<p>Survey report</p> <ul style="list-style-type: none"> <li>• 285 responses received from across Kent and Medway</li> <li>• North Kent and Medway – 52 respondents</li> <li>• West Kent – 91 respondents</li> <li>• East Kent – 120 respondents</li> </ul> <p>Key themes from the survey: The most important thing when a stroke or TIA first happens is a fast ambulance response, receiving a quick diagnosis and treatment. The most important things relating to the hospital stay are: specialist care and being treated with respect and dignity</p>
11/12/15	<p>Kent and Medway stroke deliberative event</p> <ul style="list-style-type: none"> <li>• Agreed with previous panels points on travel time, workforce and quality</li> <li>• Believed consistent 24/7 care must be a priority</li> <li>• Want evidence that the review is giving consideration to all roles and how skill mix will be better used, want to see changes to GP surgeries</li> <li>• In regard to travel time want reassurance travel times analysis</li> <li>• has taken into account increase in housing</li> <li>• How can the door to needle time be sped up to allow for travel?</li> </ul>

	<ul style="list-style-type: none"> <li>• Requested more detail to be provided regarding SSNAP data/ratings</li> <li>• Further points made by the groups: the role of GP, importance of communication, more education and upskilling of staff, address recruitment issues</li> <li>• More information needed about the impact of health inequalities and impact on rural areas</li> </ul> <p>All three panels accepted the case for change</p>
7/3/16	Stroke survivor experience video - NHS South Kent Coast CCG released a video detailing a stroke survivors care journey. From the early days to recovery and beyond
23/3/16	<p>Stroke challenge event (Professor Tony Rudd in attendance)</p> <ul style="list-style-type: none"> <li>• Informed the group that the case for change had been signed off by the Stroke Programme Board</li> <li>• Confirmed that the status quo, 7, 6, 2 and 1 units didn't meet the criteria</li> <li>• Confirmed red flag criteria had been set up</li> <li>• Feedback from CRG meetings confirmed that a 3-site option was least favoured and 5 sites was preferred</li> <li>• Asked whether a 1:6 rota will deliver a 7-day working service. Was confirmed this is correct.</li> <li>• Stated 3 site option was not discounted by the CRG but further work was required for this option</li> <li>• An overview of patient and public engagement events was presented</li> <li>• Feedback from JHOSC representatives. Concern regarding Sheppey residents and requested to see detail on travel times</li> <li>• Confirmed that all travel times do meet 45mins and also stated that the senate report states 120min call to needle time</li> <li>• Raised that rehabilitation cannot be ignored</li> </ul>
13/9/16	<p>Engagement event, Sandwich</p> <ul style="list-style-type: none"> <li>• The four events focused on two facilitated conversations held by a panel comprising of Programme Director, Chair of the Clinical Reference Group and members of the review Programme Board. Members of the Stroke JHOSC were invited to attend as independent observers</li> </ul>
27/9/16	<p>Engagement event, Maidstone</p> <ul style="list-style-type: none"> <li>• The four events focused on two facilitated conversations held by a panel comprising of Programme Director, Chair of the Clinical Reference Group and members of the review Programme Board. Members of the Stroke JHOSC were invited to attend as independent observers</li> </ul>

4/10/16	<p>Engagement event, Ashford</p> <ul style="list-style-type: none"> <li>• The four events focused on two facilitated conversations held by a panel comprising of Programme Director, Chair of the Clinical Reference Group and members of the review Programme Board. Members of the Stroke JHOSC were invited to attend as independent observers</li> </ul>
18/10/16	<p>Engagement event, Gilligham</p> <ul style="list-style-type: none"> <li>• The four events focused on two facilitated conversations held by a panel comprising of Programme Director, Chair of the Clinical Reference Group and members of the review Programme Board. Members of the Stroke JHOSC were invited to attend as independent observers</li> </ul>
20/10/16	<p>Stroke survivors group event, Swale</p> <ul style="list-style-type: none"> <li>• Attended by 30 stroke survivors and family carers</li> <li>• Programme director discussed the key elements of the review with the group</li> <li>• Key issues raised by the group included: <ul style="list-style-type: none"> <li>- Who decides where the sites will be?</li> <li>- Rapid access required for stroke may not be feasible from certain locations in Kent</li> <li>- Strategy for rehabilitation/after-care</li> </ul> </li> </ul> <p>Will stroke units be put in the emergency departments of hospitals that don't have a stroke unit?</p>
29/8/17	<p>Stroke public event</p> <ul style="list-style-type: none"> <li>• 18 people attended</li> <li>• Group was asked whether there was anything in the evaluation criteria that didn't make sense</li> <li>• Participants suggested that Access to care for all should be re-named and Choice was misleading as there is no choice in a crisis</li> <li>• Group was asked if anything was missing and the group suggested that in quality of care the follow up over the initial 6 months and CT scans available 24/7 should also be considered</li> <li>• In workforce evaluation, the impact on the whole workforce (clinical and non-clinical) should be looked at</li> </ul>

	<ul style="list-style-type: none"> <li>Each of the four tables were asked to prioritise the evaluation criteria. Three out of the four tables ranked the top 3 as quality of care, access to care for all, workforce and the fourth table ranked access as the top priority followed by quality and then workforce</li> </ul>
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## 2. Ongoing HOSC / HASC / JHOSC/ Healthwatch Kent engagement

Group	Type of engagement	Correspondence	Key documents
Kent HOSC	<b>4/9/15</b> – HOSC meeting. Oena Windibank (Programme director) and Ian Ayres were in attendance	<ul style="list-style-type: none"> <li>Scope of the stroke review was outlined</li> <li>Explained the review was being overseen by a review Programme Board</li> </ul>	<a href="https://democracy.kent.gov.uk/documents/s59365/Kent%20and%20Medway%20Hyper%20Acute%20and%20Acute%20Stroke%20Services%20Review%20-%20Covering%20Paper.pdf">https://democracy.kent.gov.uk/documents/s59365/Kent%20and%20Medway%20Hyper%20Acute%20and%20Acute%20Stroke%20Services%20Review%20-%20Covering%20Paper.pdf</a>
Kent and Medway JHSOC	<b>8/1/16</b> – Michael Ridgwell, Oena Windibank (Programme Director), Julie Van Ruyckvelt, Steve Inett (Chief executive Healthwatch Kent) in attendance	<ul style="list-style-type: none"> <li>Current progress to date was outlined</li> <li>Overview of the communication and engagement activity</li> </ul>	<a href="https://democracy.kent.gov.uk/documents/g6314/Printed%20minutes%2008th-Jan-2016%2010.00%20Kent%20and%20Medway%20NHS%20Joint%20Overview%20and%20Scrutiny%20Committee.pdf?T=1">https://democracy.kent.gov.uk/documents/g6314/Printed%20minutes%2008th-Jan-2016%2010.00%20Kent%20and%20Medway%20NHS%20Joint%20Overview%20and%20Scrutiny%20Committee.pdf?T=1</a>  <a href="https://democracy.kent.gov.uk/documents/b15669/Supplementary%20Paper%20-%20Kent%20and%20Medway%20Hyper%20Acute%20and%20Acute%20Stroke%20Services%20Review%2008th-Jan-2016%2010.pdf?T=9">https://democracy.kent.gov.uk/documents/b15669/Supplementary%20Paper%20-%20Kent%20and%20Medway%20Hyper%20Acute%20and%20Acute%20Stroke%20Services%20Review%2008th-Jan-2016%2010.pdf?T=9</a>
	<b>29/4/16</b> – Oena Windibank (Programme	<ul style="list-style-type: none"> <li>Group updated in the options appraisal process</li> </ul>	<a href="https://democracy.kent.gov.uk/documents/g6357/Printed%20minutes%2029th-Apr-">https://democracy.kent.gov.uk/documents/g6357/Printed%20minutes%2029th-Apr-</a>

	Director), David Hargroves (Chair, CRG), Lorraine Denoris, Steve Inett in attendance		<a href="https://democracy.kent.gov.uk/documents/g7405/Printed%20minutes%2004th-Aug-2016%2010.00%20Kent%20and%20Medway%20NHS%20Joint%20Overview%20and%20Scrutiny%20Committee.pdf?T=1">2016%2010.00%20Kent%20and%20Medway%20NHS%20Joint%20Overview%20and%20Scrutiny%20Committee.pdf?T=1</a>
	<b>4/8/16</b> – Oena Windibank, Jackie Huddleston, Patricia Davies, Lorraine Denoris in attendance	<ul style="list-style-type: none"> <li>• Updates on the Stroke review given</li> <li>• Representatives from Public Health in Kent and Medway invited to comment</li> <li>• Steve Inett of explained Healthwatch Kent was part of the Review Programme Board and that the public had been involved on the journey so far</li> </ul>	<a href="https://democracy.kent.gov.uk/documents/g7405/Printed%20minutes%2004th-Aug-2016%2010.00%20Kent%20and%20Medway%20NHS%20Joint%20Overview%20and%20Scrutiny%20Committee.pdf?T=1">https://democracy.kent.gov.uk/documents/g7405/Printed%20minutes%2004th-Aug-2016%2010.00%20Kent%20and%20Medway%20NHS%20Joint%20Overview%20and%20Scrutiny%20Committee.pdf?T=1</a>
	<b>28/11/16</b> – Oena Windibank, Patricia Davies, Lorraine Denoris in attendance	<ul style="list-style-type: none"> <li>• Informed the group a three-site option had been agreed</li> <li>• Feedback from recent engagement events was presented</li> </ul>	<a href="https://democracy.kent.gov.uk/documents/g7494/Printed%20minutes%2028th-Nov-2016%2010.00%20Kent%20and%20Medway%20NHS%20Joint%20Overview%20and%20Scrutiny%20Committee.pdf?T=1">https://democracy.kent.gov.uk/documents/g7494/Printed%20minutes%2028th-Nov-2016%2010.00%20Kent%20and%20Medway%20NHS%20Joint%20Overview%20and%20Scrutiny%20Committee.pdf?T=1</a>  <a href="https://democracy.kent.gov.uk/documents/b17719/Supplementary%20Papers%20-%20CCG%20Update%20Report%2025%20November%202016%20Stroke%20Engagement%20Report%2028th-Nov-2016.pdf?T=9">https://democracy.kent.gov.uk/documents/b17719/Supplementary%20Papers%20-%20CCG%20Update%20Report%2025%20November%202016%20Stroke%20Engagement%20Report%2028th-Nov-2016.pdf?T=9</a>
Kent and Medway JHOSC	<b>12/12/17</b>	<ul style="list-style-type: none"> <li>• Update was given to the group</li> <li>• Confirmed that a preferred option would not be going out at public consultation. All options are equal</li> </ul>	<a href="https://democracy.kent.gov.uk/documents/g7882/Printed%20minutes%2012th-Dec-2017%2014.00%20Kent%20and%20Medway%20NHS%20Joint%20Overview%20and%20Scrutiny%20Committee.pdf?T=1">https://democracy.kent.gov.uk/documents/g7882/Printed%20minutes%2012th-Dec-2017%2014.00%20Kent%20and%20Medway%20NHS%20Joint%20Overview%20and%20Scrutiny%20Committee.pdf?T=1</a>

Kent and Medway JHOSC	<b>22/1/18</b>	<ul style="list-style-type: none"> <li>Update of the stroke review following NHS England Investment Committee</li> </ul>	<a href="https://democracy.kent.gov.uk/mgChooseDocPack.aspx?ID=7997">https://democracy.kent.gov.uk/mgChooseDocPack.aspx?ID=7997</a>
Healthwatch Kent	<b>4/10/15</b>	<ul style="list-style-type: none"> <li>Healthwatch Kent newsletter sent out highlighting the stroke review currently underway</li> </ul>	
Healthwatch Kent	<b>April 2016</b>	<ul style="list-style-type: none"> <li>Healthwatch Kent attended and participated in the Stroke Challenge Event</li> </ul>	<a href="http://www.healthwatchkent.co.uk/sites/default/files/ceo_public_report_april_2016.pdf">http://www.healthwatchkent.co.uk/sites/default/files/ceo_public_report_april_2016.pdf</a>
Healthwatch Kent	<b>November 2016</b>	<ul style="list-style-type: none"> <li>Attended the Stroke Programme Board</li> </ul>	<a href="http://www.healthwatchkent.co.uk/sites/default/files/public_ceo_report_november_2016.pdf">http://www.healthwatchkent.co.uk/sites/default/files/public_ceo_report_november_2016.pdf</a>
Healthwatch Kent	<b>May 2017</b>	<ul style="list-style-type: none"> <li>Attended the Stroke Programme Board</li> </ul>	<a href="http://www.healthwatchkent.co.uk/sites/default/files/monthly_update_healthwatch_kent_may_2017.pdf">http://www.healthwatchkent.co.uk/sites/default/files/monthly_update_healthwatch_kent_may_2017.pdf</a>
Healthwatch Kent	<b>June 2017</b>	<ul style="list-style-type: none"> <li>Attended the Stroke Programme Board</li> </ul>	<a href="http://www.healthwatchkent.co.uk/sites/default/files/monthly_update_healthwatch_kent_june_2017.pdf">http://www.healthwatchkent.co.uk/sites/default/files/monthly_update_healthwatch_kent_june_2017.pdf</a>
Kent Health and Wellbeing board	<b>22/3/17</b>	<ul style="list-style-type: none"> <li>Overview of the stroke review presented to the group</li> </ul>	<a href="https://democracy.kent.gov.uk/documents/g6186/Public%20minutes%2022nd-Mar-2017%2018.30%20Health%20and%20Wellbeing%20Board.pdf?T=11">https://democracy.kent.gov.uk/documents/g6186/Public%20minutes%2022nd-Mar-2017%2018.30%20Health%20and%20Wellbeing%20Board.pdf?T=11</a>

### 3. CCG Governing Body public meetings

Date	Organisation	Engagement activity	Description	Documents
Swale CCG GB	27/03/15	Meeting	<ul style="list-style-type: none"> <li>Acknowledged that a review of stroke performance was underway and need to consider how to engage with local people regarding their views on improvement</li> </ul>	<a href="http://www.swaleccg.nhs.uk/wp-content/uploads/2017/03/Swale-CCG-Public-Governing-Body-Meeting-Pack-27-March-2015-1.pdf">http://www.swaleccg.nhs.uk/wp-content/uploads/2017/03/Swale-CCG-Public-Governing-Body-Meeting-Pack-27-March-2015-1.pdf</a>

Swale CCG GB	22/05/15	Meeting	<ul style="list-style-type: none"> <li>• A Stroke Review Communications and Engagement sub-group of the Programme Board has been established for the project with representation from Commissioning, the North Kent, Communications and Engagement Team and the South-East Coast Commissioning Support Unit.</li> <li>• Foundation Trust are going to be holding 10 listening events for the development of their clinical strategy 18-28 May.</li> </ul>	<a href="http://www.swaleccg.nhs.uk/wp-content/uploads/2017/03/Swale-CCG-Public-Governing-Body-meeting-pack.pdf">http://www.swaleccg.nhs.uk/wp-content/uploads/2017/03/Swale-CCG-Public-Governing-Body-meeting-pack.pdf</a>
Swale CCG GB	31/07/15	Meeting	<ul style="list-style-type: none"> <li>• Governing body was to review the draft case for change</li> <li>• Summary of why a case for change was needed in relation to stroke services and what the review has established</li> <li>• A summary of the key issues noted in the case for change was discussed</li> <li>• The DGS CCG Governing bodies approved the decision-making process in the case for change and the communications and engagement strategy</li> <li>• Next step is for the Kent HOSC and Medway HASC to be sent the Case for Change, all Kent CCGs to approve and communications and engagement events throughout July, August and September</li> </ul>	<a href="http://www.swaleccg.nhs.uk/wp-content/uploads/2017/03/Swale-CCG-Public-Governing-Body-meeting-pack-31-July-2015-1.pdf">http://www.swaleccg.nhs.uk/wp-content/uploads/2017/03/Swale-CCG-Public-Governing-Body-meeting-pack-31-July-2015-1.pdf</a>
Swale CCG GB	30/09/15	Meeting	<ul style="list-style-type: none"> <li>• The Swale Patient Liaison Group feedback that there was an in-depth review being carried out of the Kent and Medway Stroke Services, and a revised public questionnaire was currently being devised.</li> </ul>	<a href="http://www.swaleccg.nhs.uk/wp-content/uploads/2017/03/NHS-Swale-CCG-Public-Governing-Body-meeting-30-September-2015-meeting-...-1.pdf">http://www.swaleccg.nhs.uk/wp-content/uploads/2017/03/NHS-Swale-CCG-Public-Governing-Body-meeting-30-September-2015-meeting-...-1.pdf</a>

			<ul style="list-style-type: none"><li>• As part of the communications and engagement work stream, an extensive programme of public engagement is in progress. This has already included the coordination of public focus groups and deliberative events during 2015 and in November and December the Communications and Engagement team engaged with patients, carers and third sector groups.</li><li>• Engagement reports have been circulated publicly and to the HOSC (Health Overview and Scrutiny Committee). A stakeholder briefing and short video summarising the outcome of public events so far, is to be circulated this month. Further briefings to the HOSC are planned prior to the submission of an options paper which is likely to lead to a wider formal public consultation expected in early 2016.</li><li>• Engagement has been supported by partners in the voluntary organisations during November to assist us in reaching out to involve the people experiencing stroke care whose voices are seldom heard. We have received assistance from Carers First and MIND to reach those communities who might have distinct needs from stroke services. 24 people took part in four focus groups; Maidstone Mind in Maidstone and Medway and two in Gravesend by Carers First. The team has also</li></ul>	
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			<p>supported NHS England to hold three separate People’s Panels (deliberative events) for this review: local councillors attended as observers. We are continuing to meet with the third sector to organise a BME focus group building on previous engagement.</p> <p>The Stroke Review has been supported with clear information and briefing packs and promoted through digital channels and press releases.</p> <ul style="list-style-type: none"> <li>• On the website, a blog from stroke survivor, Graham Roberts identifies what the review looks like for a patient, reducing clinical language and taking a far more personalised approach.</li> </ul>	
Swale CCG GB	29/01/16	Meeting	<ul style="list-style-type: none"> <li>• Communications and engagement update presented</li> <li>• 24 people took part in four focus groups; two hosted by Mind in Maidstone and Medway and two in Gravesend by Carers First. The team has also supported NHS England to hold three separate People’s Panels (deliberative events) for this review: local councillors including a representative from Swale, attended as observers. We are continuing to meet with the third sector to organise a BME focus group building on previous engagement</li> <li>• On the website, a blog from stroke survivor, Graham Roberts identifies what the review looks</li> </ul>	<a href="http://www.swaleccg.nhs.uk/wp-content/uploads/2017/03/NHS-Swale-CCG-Public-Governing-Body-meeting-29-January-2016-meeting-pack.pdf">http://www.swaleccg.nhs.uk/wp-content/uploads/2017/03/NHS-Swale-CCG-Public-Governing-Body-meeting-29-January-2016-meeting-pack.pdf</a>

			like for a patient, reducing clinical language and taking a far more personalised approach	
Swale CCG GB	18/3/16	Meeting	<ul style="list-style-type: none"> <li>• Stroke review update</li> <li>• Communications and engagement update. Highlighted further engagement is required with Black and Ethnic Minority communities in North Kent. In the process of meeting with BaMEs groups</li> </ul>	<a href="http://www.swaleccg.nhs.uk/wp-content/uploads/2017/04/NHS-Swale-CCG-Governing-Body-Public-meeting-18-March-2016-meeting-pack-REVISED-VERSION.pdf">http://www.swaleccg.nhs.uk/wp-content/uploads/2017/04/NHS-Swale-CCG-Governing-Body-Public-meeting-18-March-2016-meeting-pack-REVISED-VERSION.pdf</a>
Swale CCG GB	25/11/16	Meeting	<ul style="list-style-type: none"> <li>• Overview of the latest engagement events presented with reference to a video</li> <li>• Overview of stroke review included in the STP presentation</li> </ul>	<a href="https://www.dartfordgraveshamswanleyccg.nhs.uk/get-involved/stroke-care-review/">https://www.dartfordgraveshamswanleyccg.nhs.uk/get-involved/stroke-care-review/</a>  <a href="http://www.swaleccg.nhs.uk/wp-content/uploads/2017/04/NHS-Swale-CCG-Public-Governing-Body-meeting-pack-25-November-2016-REVISED-VERSION.pdf">http://www.swaleccg.nhs.uk/wp-content/uploads/2017/04/NHS-Swale-CCG-Public-Governing-Body-meeting-pack-25-November-2016-REVISED-VERSION.pdf</a>
Swale CCG GB	27/7/17	Meeting	<ul style="list-style-type: none"> <li>• GB presented the proposed stroke service delivery model and asked to review the stroke hurdle criteria</li> </ul>	<a href="http://www.swaleccg.nhs.uk/wp-content/uploads/2017/03/2017-07-27-Board-Pack-DGSS-GB-v2.pdf">http://www.swaleccg.nhs.uk/wp-content/uploads/2017/03/2017-07-27-Board-Pack-DGSS-GB-v2.pdf</a>

Swale CCG GB	27/9/17	Meeting	<ul style="list-style-type: none"> <li>• Ask to review and agree the Terms of Reference for Joint Committee</li> <li>• Update of the stroke review</li> <li>• Governing body approved the proposed stroke service delivery model</li> <li>•</li> </ul>	<a href="http://www.swaleccg.nhs.uk/wp-content/uploads/2017/03/2017-09-27-Swale-Board-Pack-27-September-2017.pdf">http://www.swaleccg.nhs.uk/wp-content/uploads/2017/03/2017-09-27-Swale-Board-Pack-27-September-2017.pdf</a>
Medway CCG GB	25/03/15	Meeting	<ul style="list-style-type: none"> <li>• Group received a presentation detailing the case for change and the direction of travel in regard to the stroke review</li> <li>• The committee approved the process for the review and understood the next steps was to focus on the development of options</li> </ul>	<a href="http://www.medwayccg.nhs.uk/wp-content/uploads/2015/03/2015-03-25-Board-Pack.pdf">http://www.medwayccg.nhs.uk/wp-content/uploads/2015/03/2015-03-25-Board-Pack.pdf</a>
Medway CCG GB	29/05/15	Meeting	<ul style="list-style-type: none"> <li>• A Stroke Review Communications and Engagement sub-group of the Programme Board has been established for the project. the group meets on A bi-weekly basis</li> <li>• Presented the Communication and engagement report</li> </ul>	<a href="http://www.medwayccg.nhs.uk/wp-content/uploads/2015/05/29-May-2015.pdf">http://www.medwayccg.nhs.uk/wp-content/uploads/2015/05/29-May-2015.pdf</a>
Medway CCG GB	22/07/15	Meeting	<ul style="list-style-type: none"> <li>• Case for Change report discussed and the findings found in the review</li> <li>• A summary of the key issues in the Case for Change was noted</li> <li>• The Governing body is asked to (as next steps): <ol style="list-style-type: none"> <li>1. Agree the case for change</li> <li>2. Proceed to develop options appraisal</li> <li>3. Produce recommendations that support achievement of improved practice across K&amp;M</li> <li>4. Approve the decision-making pathway</li> <li>5. Approve the communications and engagement strategy</li> </ol> </li> </ul>	<a href="http://www.medwayccg.nhs.uk/wp-content/uploads/2015/07/22-July-2015.pdf">http://www.medwayccg.nhs.uk/wp-content/uploads/2015/07/22-July-2015.pdf</a>

Medway CCG GB	26/08/15	Meeting	<ul style="list-style-type: none"> <li>• Highlighted that approval of the case for change was the first step</li> <li>• Discussed that a further engagement event on 30 July about the stroke review was held</li> <li>• Highlighted it was important to get out into the public that case for change is based on achieving better outcomes for patients</li> <li>• GB approved the direction of travel and principles within the case for change. Also approved the decision-making process and communications and engagement strategy.</li> </ul>	<a href="http://www.medwayccg.nhs.uk/wp-content/uploads/2015/08/GB-board-pack-August-2015.pdf">http://www.medwayccg.nhs.uk/wp-content/uploads/2015/08/GB-board-pack-August-2015.pdf</a>
Medway CCG GB	25/11/15	Meeting	<ul style="list-style-type: none"> <li>• As part of the equality and diversity annual report presented to the meeting. It was discussed, how, as part of the stroke review, the group sought feedback from BME communities</li> <li>• Summarised engagement events for the stroke review</li> </ul>	<a href="http://www.medwayccg.nhs.uk/wp-content/uploads/2015/11/GB-Part-One-Board-pack-251115-updated.pdf">http://www.medwayccg.nhs.uk/wp-content/uploads/2015/11/GB-Part-One-Board-pack-251115-updated.pdf</a>
Medway CCG GB	27/01/16	Meeting	<ul style="list-style-type: none"> <li>• Update that engagement work is continuing with BME and Roma communities and Seldom Heard Voices</li> <li>• Discussed previous years successful stroke review public engagement events</li> </ul>	<a href="http://www.medwayccg.nhs.uk/wp-content/uploads/2016/01/January-GB-Board-Pack-2016.pdf">http://www.medwayccg.nhs.uk/wp-content/uploads/2016/01/January-GB-Board-Pack-2016.pdf</a>
Medway CCG GB	30/03/16	Meeting	<ul style="list-style-type: none"> <li>• Discussed that the communications and engagement team continue to support the programme and summarised how, to date, the</li> </ul>	<a href="http://www.medwayccg.nhs.uk/wp-content/uploads/2016/04/2016-03-30-Board-Pack1.pdf">http://www.medwayccg.nhs.uk/wp-content/uploads/2016/04/2016-03-30-Board-Pack1.pdf</a>

			<p>members of the public have influenced the project.</p> <ul style="list-style-type: none"> <li>At present, there has been a workforce risk assessment to understand the likelihood of recruitment to potential models of care, ensuring that any public-facing information is clear and carrying out ongoing engagement with front line staff</li> </ul>	
Medway CCG GB	28/09/16	Meeting	<ul style="list-style-type: none"> <li>Public Health Report presented. Discussed that public health input and advice was provided in the ongoing stroke review.</li> <li>Stated that 5 public engagement events have been planned across Kent and Medway to deliberate moving to a 3 or 4 site model.</li> <li>Highlighted that workforce is key to delivering 24/7 specialist led service.</li> <li>Review Programme Board is working towards aligning the stroke programme to the STP process</li> </ul>	<a href="http://www.medwayccg.nhs.uk/wp-content/uploads/2016/09/2016-09-28-Board-Pack-p1.pdf">http://www.medwayccg.nhs.uk/wp-content/uploads/2016/09/2016-09-28-Board-Pack-p1.pdf</a>
Medway CCG GB	29/3/17	Meeting	<ul style="list-style-type: none"> <li>Public Health team provided an overview to the stroke service review</li> </ul>	<a href="http://www.medwayccg.nhs.uk/wp-content/uploads/2017/07/GB02-29-03-2017-Board-Pack.pdf">http://www.medwayccg.nhs.uk/wp-content/uploads/2017/07/GB02-29-03-2017-Board-Pack.pdf</a>
Medway CCG GB	24/5/17	Meeting	<ul style="list-style-type: none"> <li>Governing Body asked to review, consider and agree the stroke service delivery model and the stroke hurdle criteria</li> </ul>	<a href="http://www.medwayccg.nhs.uk/wp-content/uploads/2017/07/GB04B-2017-07-26-Board-Pack.pdf">http://www.medwayccg.nhs.uk/wp-content/uploads/2017/07/GB04B-2017-07-26-Board-Pack.pdf</a>

				<a href="http://www.medwayccg.nhs.uk/wp-content/uploads/2017/07/GB04A-2017-07-26-Board-Pack.pdf">http://www.medwayccg.nhs.uk/wp-content/uploads/2017/07/GB04A-2017-07-26-Board-Pack.pdf</a>
Medway CCG GB	27/9/17	Meeting	<ul style="list-style-type: none"> <li>Presented the Stroke Joint Committee Terms of Reference for approval</li> </ul>	<a href="http://www.medwayccg.nhs.uk/wp-content/uploads/2017/09/2017-09-27-Board-Pack.pdf">http://www.medwayccg.nhs.uk/wp-content/uploads/2017/09/2017-09-27-Board-Pack.pdf</a>
Medway CCG GB	29/11/17	Meeting	<ul style="list-style-type: none"> <li>Clinical chair report provided a stroke update</li> </ul>	<a href="http://www.medwayccg.nhs.uk/wp-content/uploads/2017/11/20172011202920Board20Pack.pdf">http://www.medwayccg.nhs.uk/wp-content/uploads/2017/11/20172011202920Board20Pack.pdf</a>
West Kent CCG GB	24/03/15	Meeting	<ul style="list-style-type: none"> <li>The quality report presented in the meeting shows that the stroke service provided by Maidstone and Tunbridge Wells does not meet the standards set out by the National Stroke Strategy.</li> <li>The communications and engagement report shows that the CCG is providing the MTW trust with guidance on engagement and support with communications. Aligning the work on stroke improvement with the Kent and Medway wide review of stroke services</li> </ul>	<a href="http://www.westkentccg.nhs.uk/about-us/publications/?categoryesctl7141384=9727&amp;categoryesctl10103818=9727&amp;mcatesctl10652175=9727&amp;ignoreeveryonegroup=0&amp;assetdet6729531=416618&amp;search=governing+body&amp;categoryesctl10652175=18407&amp;searchcontent=1">http://www.westkentccg.nhs.uk/about-us/publications/?categoryesctl7141384=9727&amp;categoryesctl10103818=9727&amp;mcatesctl10652175=9727&amp;ignoreeveryonegroup=0&amp;assetdet6729531=416618&amp;search=governing+body&amp;categoryesctl10652175=18407&amp;searchcontent=1</a>
West Kent CCG GB	28/07/15	Meeting	<ul style="list-style-type: none"> <li>Group were presented Kent and Medway Hyper Acute/Acute Stroke Services Review paper. The paper updated group on what was presented to the Kent HOSC and the next steps. For information purposes only.</li> <li>West Kent CCG quality report discussed. Highlighted ongoing monitoring of the service by</li> </ul>	<a href="http://www.westkentccg.nhs.uk/about-us/publications/?categoryesctl7141384=9727&amp;categoryesctl10103818=9727&amp;mcatesctl10652175=9727&amp;ignoreeveryonegroup=0&amp;assetdet6729531=422016&amp;search=governing+b">http://www.westkentccg.nhs.uk/about-us/publications/?categoryesctl7141384=9727&amp;categoryesctl10103818=9727&amp;mcatesctl10652175=9727&amp;ignoreeveryonegroup=0&amp;assetdet6729531=422016&amp;search=governing+b</a>

			<p>the Quality Team</p> <ul style="list-style-type: none"> <li>• Summarised that two listening events were held in July – one in Maidstone and the other in Tonbridge. Here the current service was explained in addition to the goals that the CCGs are working towards.</li> <li>• Informed the group that Healthwatch Kent organised and ran three local events which provided feedback from more than 50 members of the public</li> <li>• Example tweets encouraging patient engagement were shown</li> <li>• Informed the group that at the HOSC meeting 17/7/15 Ian Ayres presented information on the Kent And Medway wide stroke review which was well received.</li> </ul>	<p>ody&amp;categoryesctl10652175=18452&amp;searchcontent=1</p>
West Kent CCG GB	24/11/15	Meeting	<ul style="list-style-type: none"> <li>• Communications and engagement report showed that West Kent CCG ran a survey and a total of 258 people completed it</li> <li>• Detailed that keep the local media updated and also post regularly on the website</li> <li>• Summarised the updates presented at the HOSC meeting 4/9/15. When briefing the committee Ian Ayres emphasised the aim of the review was to</li> </ul>	<p><a href="http://www.westkentccg.nhs.uk/about-us/publications/?categoryesctl7141384=9727&amp;categoryesctl10103818=9727&amp;mcatesctl10652175=9727&amp;ignoreeveryonegroup=0&amp;assetdet6729531=&amp;search=governing+body&amp;categoryesctl10652175=18545&amp;searchcontent=1">http://www.westkentccg.nhs.uk/about-us/publications/?categoryesctl7141384=9727&amp;categoryesctl10103818=9727&amp;mcatesctl10652175=9727&amp;ignoreeveryonegroup=0&amp;assetdet6729531=&amp;search=governing+body&amp;categoryesctl10652175=18545&amp;searchcontent=1</a></p>

			ensure the delivery of a clinically sustainable and high-quality service	
West Kent CCG GB	29/11/16	Meeting	<ul style="list-style-type: none"> <li>• Communications and engagement report showed that further engagement took place in September and October 2016 with stroke survivors, family, carers and members of the public previously involved in engagement events</li> <li>• The five events held in key areas were designed to update participants on the detailed work that had taken place to develop and shortlist options since previous engagement and to explore any outstanding issues people may have</li> </ul>	<a href="http://www.westkentccg.nhs.uk/about-us/publications/?categoryesctl7141384=9727&amp;categoryesctl10103818=9727&amp;mcatesctl10652175=9727&amp;ignoreeveryonegroup=0&amp;assetdet6729531=&amp;search=governing+body&amp;categoryesctl10652175=19164&amp;searchcontent=1">http://www.westkentccg.nhs.uk/about-us/publications/?categoryesctl7141384=9727&amp;categoryesctl10103818=9727&amp;mcatesctl10652175=9727&amp;ignoreeveryonegroup=0&amp;assetdet6729531=&amp;search=governing+body&amp;categoryesctl10652175=19164&amp;searchcontent=1</a>
West Kent CCG GB	28/03/17	Meeting	<ul style="list-style-type: none"> <li>• The chair mentioned the STP Case for Change which had now been published and that official sign off had been needed. The chair asked the governing body to ratify his previous approval for the case for change. The approval was granted by the governing body</li> </ul>	<a href="http://www.westkentccg.nhs.uk/about-us/publications/?categoryesctl7141384=9727&amp;categoryesctl10103818=9727&amp;mcatesctl10652175=9727&amp;ignoreeveryonegroup=0&amp;assetdet6729531=&amp;search=governing+body&amp;categoryesctl10652175=20630&amp;searchcontent=1">http://www.westkentccg.nhs.uk/about-us/publications/?categoryesctl7141384=9727&amp;categoryesctl10103818=9727&amp;mcatesctl10652175=9727&amp;ignoreeveryonegroup=0&amp;assetdet6729531=&amp;search=governing+body&amp;categoryesctl10652175=20630&amp;searchcontent=1</a>
West Kent CCG GB	21/9/17	Meeting	<ul style="list-style-type: none"> <li>• Terms of Reference for the Joint Committee presented and asked for approval by the Governing Body</li> </ul>	<a href="http://www.westkentccg.nhs.uk/about-us/publications/?categoryesctl7141384=9727&amp;categoryesctl10103818=9727&amp;mcatesctl10652175=9727&amp;ignoreeveryonegroup=0&amp;assetdet6729531=454620&amp;search=governing+b">http://www.westkentccg.nhs.uk/about-us/publications/?categoryesctl7141384=9727&amp;categoryesctl10103818=9727&amp;mcatesctl10652175=9727&amp;ignoreeveryonegroup=0&amp;assetdet6729531=454620&amp;search=governing+b</a>

				<p>ody&amp;categoryesctl10652175=21679&amp;searchcontent=1</p> <p><a href="http://www.westkentccg.nhs.uk/about-us/publications/?categoryesctl7141384=9727&amp;categoryesctl10103818=9727&amp;mcatesctl10652175=9727&amp;ignoreeveryonegroup=0&amp;assetdet6729531=454608&amp;search=governing+body&amp;categoryesctl10652175=21679&amp;searchcontent=1">http://www.westkentccg.nhs.uk/about-us/publications/?categoryesctl7141384=9727&amp;categoryesctl10103818=9727&amp;mcatesctl10652175=9727&amp;ignoreeveryonegroup=0&amp;assetdet6729531=454608&amp;search=governing+body&amp;categoryesctl10652175=21679&amp;searchcontent=1</a></p>
Thanet CCG GB	10/05/16	Meeting	<ul style="list-style-type: none"> <li>Background to the stroke review and the criteria for new models</li> </ul>	<a href="http://www.thanetccg.nhs.uk/about-us/publications/?assetdet6165766=435361&amp;categoryesctl9918420=19104">http://www.thanetccg.nhs.uk/about-us/publications/?assetdet6165766=435361&amp;categoryesctl9918420=19104</a>
Thanet CCG GB	13/12/16	Meeting	<ul style="list-style-type: none"> <li>Reported that the 5 events have been held and feedback received included on funding, workforce and travel times. Feedback will inform the next phase of shortlisting options.</li> </ul>	<a href="http://www.thanetccg.nhs.uk/about-us/publications/?assetdet6165766=443971&amp;categoryesctl9918420=19104">http://www.thanetccg.nhs.uk/about-us/publications/?assetdet6165766=443971&amp;categoryesctl9918420=19104</a>
Thanet CCG GB	12/9/17	Meeting	<ul style="list-style-type: none"> <li>Governing Body asked to review and agree the Terms of Reference for the Joint Committee</li> </ul>	<a href="http://www.thanetccg.nhs.uk/about-us/publications/?assetdet6165766=458356&amp;categoryesctl9918420=21302">http://www.thanetccg.nhs.uk/about-us/publications/?assetdet6165766=458356&amp;categoryesctl9918420=21302</a>
SKC CCG GB	08/07/15	Meeting	<ul style="list-style-type: none"> <li>Clinical cabinet chair report detailed that stroke review events would be happening locally. The stroke review was one of a series of health</li> </ul>	<a href="http://www.southkentcoastccg.nhs.uk/about-us/publications/?assetdet6527279=">http://www.southkentcoastccg.nhs.uk/about-us/publications/?assetdet6527279=</a>

			changes in the area. The first event would be held 21/7/15.	424456&categoryesctl7931980=18320  <a href="http://www.southkentcoastccg.nhs.uk/about-us/publications/?assetdet6527279=421233&amp;categoryesctl7931980=18320">http://www.southkentcoastccg.nhs.uk/about-us/publications/?assetdet6527279=421233&amp;categoryesctl7931980=18320</a>
SKC CCG GB	09/09/15	Meeting	<ul style="list-style-type: none"> <li>Public and patient engagement report was noted by the governing body. Better engagement of hard to reach groups and review of hospital stroke services was noted</li> </ul>	<a href="http://www.southkentcoastccg.nhs.uk/about-us/publications/?assetdet6527279=426549&amp;categoryesctl7931980=18321">http://www.southkentcoastccg.nhs.uk/about-us/publications/?assetdet6527279=426549&amp;categoryesctl7931980=18321</a>  <a href="http://www.southkentcoastccg.nhs.uk/about-us/publications/?assetdet6527279=423346&amp;categoryesctl7931980=18321">http://www.southkentcoastccg.nhs.uk/about-us/publications/?assetdet6527279=423346&amp;categoryesctl7931980=18321</a>

SKC CCG GB	12/04/17	Meeting	<ul style="list-style-type: none"> <li>Governing body was asked to review the Kent and Medway case for change.</li> <li>Governing body discussed the content and highlighted the following issues: <ol style="list-style-type: none"> <li>Document did not make it sufficiently clear why the current situation was not acceptable or sustainable</li> <li>There was insufficient focus on the impact on patients</li> <li>Clarify the use of data sharing</li> </ol> <p>The Governing Body was made aware the publication was the first document produced and had been through patient engagement groups and listening events and was unlikely changes could be made.</p> </li> <li>The Governing Body agreed the need for the Case for Change with recommendations for future publications</li> </ul>	<a href="http://www.southkentcoastccg.nhs.uk/about-us/publications/?assetdet6527279=448813&amp;categoryesctl7931980=19792">http://www.southkentcoastccg.nhs.uk/about-us/publications/?assetdet6527279=448813&amp;categoryesctl7931980=19792</a>
SKC CCG GB	26/7/17	Meeting	<ul style="list-style-type: none"> <li>The Governing Body is asked to review, consider and agree the stroke service model and hurdle criteria</li> </ul>	<a href="http://www.southkentcoastccg.nhs.uk/about-us/publications/?assetdet6527279=452926&amp;categoryesctl7931980=19792">http://www.southkentcoastccg.nhs.uk/about-us/publications/?assetdet6527279=452926&amp;categoryesctl7931980=19792</a>
Ashford CCG GB	08/09/16	Meeting	<ul style="list-style-type: none"> <li>Reporting that Ashford CCG is part of the stroke review and that following an extensive programme of engagement with the public and</li> </ul>	<a href="http://www.ashfordccg.nhs.uk/about-us/publications/?categoryesctl10123348=9826&amp;mcatesctl10646109=98">http://www.ashfordccg.nhs.uk/about-us/publications/?categoryesctl10123348=9826&amp;mcatesctl10646109=98</a>

			clinicians, work is underway to evaluate three, four and five site models.	26&ignoreeveryonegroup=0&assetdet6826138=439689&search=governi ng+body&categoryesctl10646109=1 9309&searchcontent=1
Ashford CCG GB	13/7/17	Meeting	<ul style="list-style-type: none"> <li>Governing Body is asked to review and agree the proposed stroke service model and hurdle criteria</li> </ul>	<a href="http://www.ashfordccg.nhs.uk/about-us/publications/?categoryesctl10123348=9826&amp;mcatesctl10646109=9826&amp;ignoreeveryonegroup=0&amp;assetdet6826138=451901&amp;search=governi ng+body&amp;categoryesctl10646109=2 0730&amp;searchcontent=1">http://www.ashfordccg.nhs.uk/about-us/publications/?categoryesctl10123348=9826&amp;mcatesctl10646109=9826&amp;ignoreeveryonegroup=0&amp;assetdet6826138=451901&amp;search=governi ng+body&amp;categoryesctl10646109=2 0730&amp;searchcontent=1</a>
Ashford CCG GB	12/9/17	Meeting	<ul style="list-style-type: none"> <li>Governing Body asked to review and agree the Terms of Reference for Joint Committee</li> </ul>	<a href="http://www.ashfordccg.nhs.uk/about-us/publications/?categoryesctl10123348=9826&amp;mcatesctl10646109=9826&amp;ignoreeveryonegroup=0&amp;assetdet6826138=454357&amp;search=governi ng+body&amp;categoryesctl10646109=2 0731&amp;searchcontent=1">http://www.ashfordccg.nhs.uk/about-us/publications/?categoryesctl10123348=9826&amp;mcatesctl10646109=9826&amp;ignoreeveryonegroup=0&amp;assetdet6826138=454357&amp;search=governi ng+body&amp;categoryesctl10646109=2 0731&amp;searchcontent=1</a>
DGS CCG GB	31/3/15	Meeting	<ul style="list-style-type: none"> <li>Communications and engagement update for the stroke review</li> </ul>	<a href="http://www.dartfordgraveshamswanleyccg.nhs.uk/wp-content/uploads/sites/3/2017/03/DGS-CCG-Public-Governing-Body-meeting-pack-31-March-2015.pdf">http://www.dartfordgraveshamswanleyccg.nhs.uk/wp-content/uploads/sites/3/2017/03/DGS-CCG-Public-Governing-Body-meeting-pack-31-March-2015.pdf</a>
DGS CCG GB	26/5/15	Meeting	<ul style="list-style-type: none"> <li>Overview of engagement activity for the stroke review</li> </ul>	<a href="http://www.dartfordgraveshamswanleyccg.nhs.uk/wp-content/uploads/sites/3/2017/03/DGS-CCG-Governing-Body-Public-meeting-pack-26-May-2015.pdf">http://www.dartfordgraveshamswanleyccg.nhs.uk/wp-content/uploads/sites/3/2017/03/DGS-CCG-Governing-Body-Public-meeting-pack-26-May-2015.pdf</a>

DGS CCG GB	26/1/16	Meeting	<ul style="list-style-type: none"> <li>• Communications and engagement update provided and up and coming events highlighted</li> </ul>	<a href="http://www.dartfordgraveshamswanleyccg.nhs.uk/wp-content/uploads/sites/3/2017/03/NHS-DGS-CCG-Public-Governing-Body-meeting-26-January-2016-meeting-pack.pdf">http://www.dartfordgraveshamswanleyccg.nhs.uk/wp-content/uploads/sites/3/2017/03/NHS-DGS-CCG-Public-Governing-Body-meeting-26-January-2016-meeting-pack.pdf</a>
DGS CCG GB	24/5/16	Meeting	<ul style="list-style-type: none"> <li>• Communications and engagement update</li> <li>• Overviewed the feedback captured from BME communities</li> </ul>	<a href="http://www.dartfordgraveshamswanleyccg.nhs.uk/wp-content/uploads/sites/3/2017/03/NHS-DGS-CCG-Public-Governing-Body-24-May-2016-meeting-pack.pdf">http://www.dartfordgraveshamswanleyccg.nhs.uk/wp-content/uploads/sites/3/2017/03/NHS-DGS-CCG-Public-Governing-Body-24-May-2016-meeting-pack.pdf</a>
DGS CCG GB	25/5/17	Meeting	<ul style="list-style-type: none"> <li>• Communications and engagement update</li> </ul>	<a href="http://www.dartfordgraveshamswanleyccg.nhs.uk/wp-content/uploads/sites/3/2017/03/Public-Governing-Body-2017-05-25-Board-Pack.pdf">http://www.dartfordgraveshamswanleyccg.nhs.uk/wp-content/uploads/sites/3/2017/03/Public-Governing-Body-2017-05-25-Board-Pack.pdf</a>
DGS CCG GB	27/7/17	Meeting	<ul style="list-style-type: none"> <li>• Governing Body is asked to review, consider and agreed the proposed stroke service model and hurdle criteria</li> <li>• Group agreed the stroke service model and hurdle criteria</li> </ul>	<a href="http://www.dartfordgraveshamswanleyccg.nhs.uk/wp-content/uploads/sites/3/2017/03/2017-07-27-Board-Pack-DGSS-GB-v2.pdf">http://www.dartfordgraveshamswanleyccg.nhs.uk/wp-content/uploads/sites/3/2017/03/2017-07-27-Board-Pack-DGSS-GB-v2.pdf</a>
DGS CCG GB		Meeting	<ul style="list-style-type: none"> <li>• Review update provided</li> <li>• Governing Body asked to review the Terms of Reference for the Joint Committee</li> <li>• Group agreed the ToRs</li> </ul>	<a href="http://www.dartfordgraveshamswanleyccg.nhs.uk/wp-content/uploads/sites/3/2017/03/2017-09-26-DGS-Board-Pack-26th-September-2017.pdf">http://www.dartfordgraveshamswanleyccg.nhs.uk/wp-content/uploads/sites/3/2017/03/2017-09-26-DGS-Board-Pack-26th-September-2017.pdf</a>
Canterbury and Coastal CCG GB	3/8/17	Meeting	<ul style="list-style-type: none"> <li>• Group asked to review and agreed the proposed Terms of Reference</li> </ul>	<a href="http://www.canterburycoastalccg.nhs.uk/about-us/governing-body/meetings-and-papers/">http://www.canterburycoastalccg.nhs.uk/about-us/governing-body/meetings-and-papers/</a>

Canterbury and Coastal CCG GB	5/10/17	Meeting	<ul style="list-style-type: none"> <li>Governing Body asked to review, consider and agree the proposed stroke service delivery model and hurdle criteria</li> </ul>	<a href="http://www.canterburycoastalccg.nhs.uk/about-us/governing-body/meetings-and-papers/">http://www.canterburycoastalccg.nhs.uk/about-us/governing-body/meetings-and-papers/</a>
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### Staff and GP engagement

Group	Date	Event
EKHUFT Trust Board  All staff connected with all 7 stroke units (Therapists, Consultants, Nursing staff, SALT)	10/11/15	Clinical Event - Progress of the K&M Stroke Review, clinical models and service delivery options. To inform the options appraisal process
EKHUFT stakeholders and others i.e. MTW	Various dates from Oct 14 - Jan 16	EKHUFT Organisation of Stroke Services Meetings - Quarterly development and strategy meetings - MTW Stroke Improvement Board - MTW public engagement events

EKHUFT clinicians and staff (stroke and others)	Various dates from Oct 16 - May 17	East Kent Clinical Engagement Stroke Service Away Day Events
GPs	5/9/15	GP bulleting for all GPs in Kent CCGs
Canterbury CCG members/staff	March 2016, April 2015 and March 2015 meetings	Canterbury Clinical Strategy Investment Committee (CSIC) discussed the current and proposed changes to stroke
Canterbury and Ashford CCG staff, staff working in Encompass and governing body members	6/6/16	Simon weekly message
Canterbury and Ashford CCG staff, staff working in Encompass and governing body members	27/3/17	Simon weekly message
Canterbury and Ashford CCG staff, staff working in Encompass and governing body members	31/7/17	Simon weekly message
Canterbury and Ashford CCG staff, staff working in Encompass and governing body members	21/8/17	Simon weekly message
Canterbury and Ashford CCG staff, staff working in Encompass and governing body members	18/9/17	Simon weekly message

Canterbury and Ashford CCG staff, staff working in Encompass and governing body members	9/10/17	Simon weekly message
South Kent Coast and Thanet staff	31/7/17	Hazel Carpenter's weekly message
South Kent Coast and Thanet staff	21/8/17	Hazel Carpenter's weekly message
South Kent Coast and Thanet staff	18/9/17	Hazel Carpenter's weekly message
South Kent Coast and Thanet staff	9/10/17	Hazel Carpenter's weekly message
Thanet CCG – Thanet Clinical Leadership team	5/5/15	Kent and Medway Stroke Services Review presentation
Thanet CCG- Thanet Clinical Leadership team	6/10/15	Stroke Service Review update paper
Thanet CCG – Exec team meeting	17/11/15	Kent and Medway stroke bulletin
Thanet CCG – Governing Body	13/6/17	Kent and Medway Stroke Delivery model introduced and discussed
Thanet CCG – Governing Body	25/7/17	Kent and Medway Stroke Delivery model discussed
Thanet CCG – Governing Body	28/9/17	Stroke Joint Committee agreement and terms of reference introduced and agreed
West Kent CCG	10/10/17	Stroke message in the weekly bulletin

DGC CCG GP members	6/10/17	GP bulletin – stroke review update
Swale CCG GP members	5/10/17	GP bulletin – stroke review update

#### 4. Media coverage

C&E lead		Request/article	Date	Details	Statement/article
	Kent CCGs	BBC news website article	22/5/17	BBC news article – outlining the review and that although there may be longer journeys treatment will be better	
	Kent CCGs	BBC SE news article - TV	18/05/17		
Emma Burns	Kent CCGs	Statement request	13/7/15	Statement requested on Kent and Medway CCGs' plans to change stroke services in Kent	Statement sent by Abby King from North Kent CCG on behalf of Kent and Medway CCGs

		HSJ article	29/7/17	Major South East hospital trust eyes reconfiguration	<p>Story on HSj website: Major South East hospital trust eyes reconfiguration</p> <ul style="list-style-type: none"> <li>• Three emergency medicine sites in East Kent likely to move to two</li> <li>• Seven stroke units likely to reduce to three</li> <li>• Vascular services expected to be reconfigured from two sites</li> </ul>
Amanda Crawford	Kent CCGs	Media enquiry from Kent Messenger		Request for comment on the stroke review	<p>North Kent responded using Ian Ayres statement signed off last week. Story went in on 2 Sept 2016 "Stroke units could be axed as NHS pushes forward with huge review of health services in Kent"</p> <p><a href="http://www.kentonline.co.uk/maidstone/news/stroke-units-could-be-axed-101773/">http://www.kentonline.co.uk/maidstone/news/stroke-units-could-be-axed-101773/</a></p>
Newspaper	West Kent	NHS West Kent CCG	Emma Burns		<p><a href="http://www.kentlive.news/stroke-victims-denied-life-saving-treatment-in-kent-and-gp-jobs-vacant-says-shock-new-report/story-30171708-detail/story.html">"This is how seriously ill people in Kent are being let down by their health services": report drawn from STP HOSC update. Focuses on stroke performance, lack of GPs, bed blocking, lack of funding.</a></p> <p><a href="http://www.kentlive.news/stroke-victims-denied-life-saving-treatment-in-kent-and-gp-jobs-vacant-says-shock-new-report/story-30171708-detail/story.html">http://www.kentlive.news/stroke-victims-denied-life-saving-treatment-in-kent-and-gp-jobs-vacant-says-shock-new-report/story-30171708-detail/story.html</a></p>
Radio	East Kent	EK CCGs			<p>Robert Heddle, a former consultant surgeon who worked in EK was interviewed. He resigned from the NHS in 2005 after being very involved in CHEK campaign. And now works privately in Canterbury. He said there was some truth in demand against resources but said key factors were patient safety and patient welfare which needs integrated specialist services. Renal, vascular and urology are all linked by anatomy i.e. kidney and bladder at K&amp;C and if split up you will end up with a specialist service that will not work. His opinion if healthcare</p>

					<p>is to work needs large hospitals.</p> <p>John Warnett said surely that was the reason for the reconfiguration back then – to have services in bigger sites.</p> <p>RH said yes but recruitment is a major problem in Margate although less so in Ashford. If you put services on sites 40 miles apart it won't work. He said he did work in both hospitals but if he was based in K&amp;C or Margate but operated in Ashford, how could he look after his patients.</p> <p>JW – asked him if money will make things better.</p> <p>RH said yes, a huge investment in east Kent would mean could build large central university hospital, supported by the other two. He said the government wants more Drs but we export 6,000 a year, so need to produce more, and the University of Canterbury would like to see a medical school.</p>
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