



Developing hospital care evaluation criteria

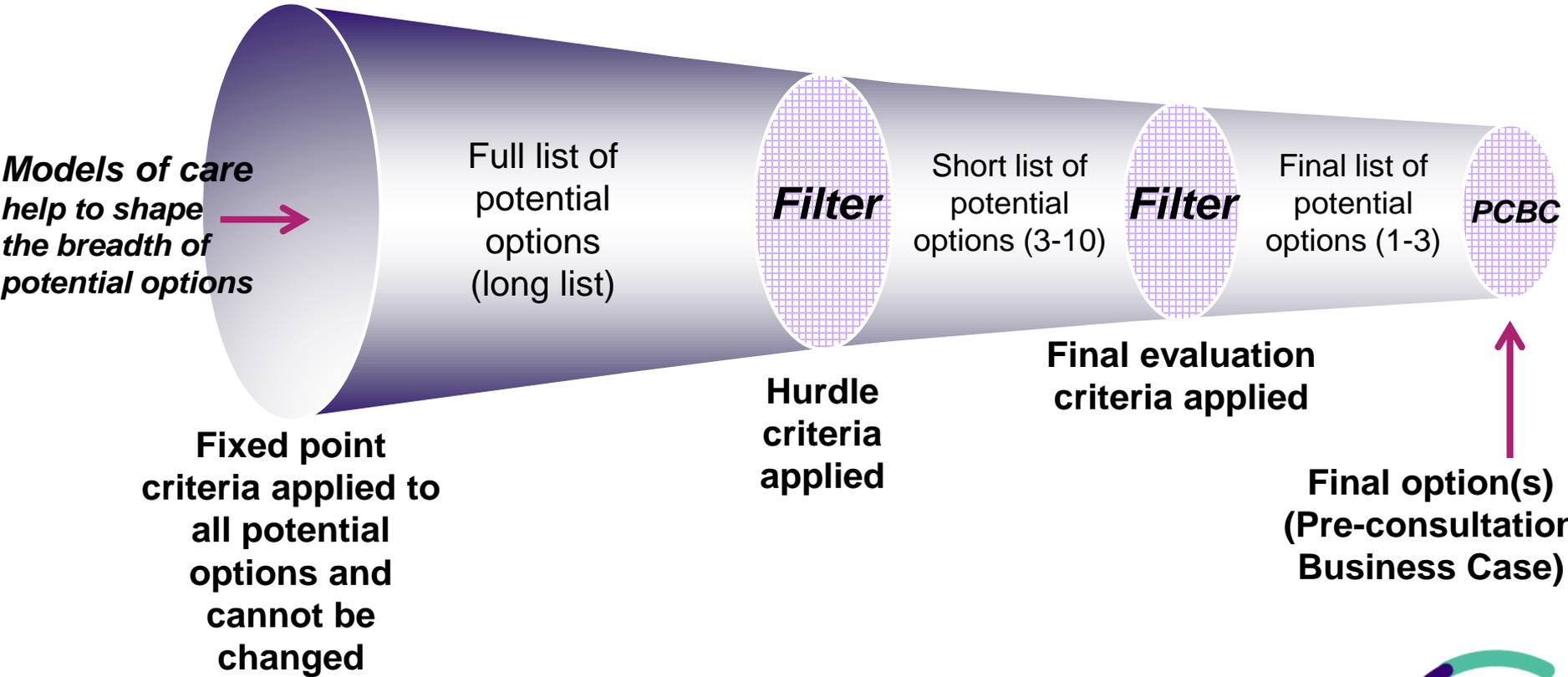
Transforming health and social care in Kent and Medway is a partnership of all the NHS organisations in Kent and Medway, Kent County Council and Medway Council. We are working together to develop and deliver the Sustainability and Transformation Plan for our area.

What is this about?

- At the [Listening Events earlier this year](#), we shared how proposals for future hospital services will be decided upon, using an agreed set of criteria – fixed points, hurdle and evaluation criteria.
- These are applied to a long list of options to help reach a short list showing which services could be provided where.
- Your feedback has already shaped these criteria, with the Kent and Medway Road Network being added to the fixed points, and re-ordering the hurdle criteria to reflect your priorities.
- We want your feedback on the evaluation criteria – the last filter in the funnel – which helps to decide the shortlist of options to take to public consultation.
- Tell us what you think – is anything missing? Or is there anything that should not be included?



Applying criteria to potential options for hospital care



Evaluation criteria

Criteria	Sub-criteria	Evaluation question
1 Quality of care for all	• Clinical effectiveness and responsiveness	• Does the option provide improved delivery against clinical and constitutional standards, access to skilled staff and specialist equipment, comparison of current clinical quality of sites?
	• Patient experience	• Which options would provide a better experience for patients using patient experience surveys and looking at the quality of the buildings and facilities?
	• Safety	• What is the expected impact on excess mortality, serious untoward incidents and patient harm?
2 Access to care for all	• Distance and time to access services (patients and carers)	• Do any options keep to a minimum the increase in the average or total time it takes people to get to hospital by ambulance, car (at off-peak and peak times) and public transport?
	• Service operating hours	• What is the ability of model to facilitate 7 day working and improved access to care out of hours?
	• Patient choice	• Which options would give people in Kent the greatest choice of hospitals for emergency care, maternity care and planned care across the greatest number of trusts?
3 Affordability and value for money	• Capital cost to the system	• Which options would have the lowest capital costs (cost of buildings and equipment)?
	• Transition costs	• Which options would have the lowest cost of transferring services between hospitals?
	• Net present value	• Which options will give the nest net present value (overall financial benefit) over the next 20 years?
	• Meet license conditions	• Does the option meet regulatory requirements e.g. surpluses generated by each Foundation Trust?



Evaluation criteria

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4 Workforce	<ul style="list-style-type: none"> • Scale of impact • Sustainability • Impact on local workforce 	<ul style="list-style-type: none"> • What is the potential impact on current medical and non medical staff and retraining / relocation required? • What is the likelihood to be sustainable from a workforce perspective, facilitating 7 day working and taking into account recruitment challenges and change in what work force does i.e. ability to ensure sufficient people with the right skills in the right places? • What is the potential impact on staff attrition due to change?
5 Deliverability	<ul style="list-style-type: none"> • Expected time to deliver • Co-dependencies with other strategies 	<ul style="list-style-type: none"> • How easy will it be to deliver change in 3-5 years? • How well does each align with other strategic changes and provide a flexible platform for the future?
6 Research and Education	<ul style="list-style-type: none"> • Disruption to education & research • Support current & future education & research delivery 	<ul style="list-style-type: none"> • Which options best fit with current research and education to minimise disruption in these areas? • Which options best support current and developing research and education?

